
GLOOKO INFO SHEET AND AGREEMENT

FOR AHS ADULT DIABETES CENTRE CALGARY PATIENTS

Glooko is a company registered in the US that allows a person to create an account to upload data from their insulin pump, blood glucose meter or continuous glucose meter to their web-based server. The purpose is to help you and your healthcare providers better manage your diabetes.

The Glooko website is at <https://my.glooko.com/>

Insulin pumps, blood glucose meters and continuous glucose meters (CGMs) are able to collect information that can be used to monitor your health. This information may be transmitted to Glooko's web based reporting and monitoring tools for your own personal use. You can send this information to Glooko from your home or from an AHS Diabetes Program through a special transmitter. Glooko will make the information you transmit available to you in reports that you can access from the internet. **If you so choose.**

Please be aware of the following things before transmitting your information:

1. **Online Account:** You will need to create an online account to use Glooko's tools. You are under no obligation to use your true name or any other personal information to identify yourself when you create an account with Glooko.
2. **Storage of Information:** All the information you transmit will be stored on Glooko's cloud based computer servers, currently located in a secure facility located in the United States. Glooko will have electronic access to all the information they receive about you.
3. **Your Agreement with Glooko:** Creating an online account establishes a legal agreement between you and Glooko and by completing your online registration you are acknowledging that you have reviewed and agreed to all of the provisions contained in Glooko's *General Terms and Conditions ("GTC") Personal agreement*.
4. **Glooko's Use of Your Information:** Glooko will store and process your personal health information for the following purposes:
 - to provide services to you and to handle your membership on the website
 - for direct marketing by Glooko and their partners
 - for statistical purposes.

Glooko may also de-identify your information and use it for other purposes as described in the GTC, such as statistical and/or demographic analysis and clinical research.

5. **Security of Your Information:** Information sent to Glooko is transmitted using SSL encryption and is stored encrypted on the Glooko Virtual Servers hosted in web based cloud hosting. Only Glooko technical staff who possess the encryption key can access the information stored in Glooko's cloud storage. Although the information on Glooko servers is encrypted and protected from unauthorized access by other parties, information stored by Glooko is held outside of Canada. Information may not be protected by laws that are comparable to Canadian laws in effect to protect your privacy.

AGREEMENT TO SHARE INFORMATION TRANSMITTED TO GLOOKO FROM INSULIN PUMPS/BLOOD GLUCOSE METERS/CONTINUOUS GLUCOSE METERS

If you decide to transmit your device information to Glooko and share your information with the AHS Diabetes Programs, only staff authorized to provide you with health services will be able to view your information and this will occur only for the purpose of providing you with health services. Please note that **your data is looked at by clinic staff ONLY when they are actively providing services to you, and is not monitored regularly.**

Your use of Glooko is voluntary and will not impact the health services you receive in the AHS Diabetes Programs.

If you choose to proceed and change your mind later, you may stop transmitting your device data at any time and terminate your membership with Glooko. Or, you may choose to revoke your agreement to share your information stored in Glooko.

If you agree to share your data with AHS staff at DDC (Diabetes Centre Calgary), please input the following

ProConnect Code on the Glooko website

richmondidiagnostic