

# Pump Charting in Connect Care

April 20, 2023 @ 8:12 am

- **Charting Notes, Smartphrases**
  - [.DCCCPumpPrepBasics](#) (2 min)
  - .DCCCPumpAdvPrep
  - [.DCCCPumpStartOrders](#) (2 min)
  - .DCCCPumpInstructionsDoses
  - .DCCCPUMPTANDEMSTARTINSTRUCTIONS
  - [.DCCCPumpStart](#) (4 min)
  - [.DCCCPump123](#) (4.5 min)
  - [.DCCCPumpFUorIPTPReview](#) (5 min)
  - .DCCCQuickTemplate
  - [Edit number of columns showing in glucose table in chart note](#) (< 2 min)
- **Booking Individual Pump Starts [Video](#)** (3 min)
  - Right click on the gray "Individual Pump Start" in the educator schedule
  - Click X to "delete the unavailable time"
  - Refresh
  - Double click in the available opening to book your patient.
  - Choose the name of the pump and change to 120 minutes.
  - If time slot is green (e.g. you deleted the unavailable gray time block) but you get a warning that you cannot book patient, refresh again. Try again.
- **Create a Pump Educator/Pump Trainer quick pick list** for Viewing Schedules quickly [Video](#), (2 min)
- **Orders - requesting:**
  - Create a new encounter > Documentation
  - Reason for encounter > Pump Start Orders
  - Use smartphrase .DCCCPUMPSTARTORDERS
  - Send by CC inBasket or Fax if not in CC
  - Input the orders into Insulin Instructions/Pump Settings as *Name*:
    - *Pump Settings (brand)- Awaiting approval*
    - *Pump Settings (brand) Approved– awaiting start*
- **Orders - viewing [Video \(3 min\)](#).**
  - If via InBasket, you will get a reply in your inbasket AND the reply will be attached to the patient chart (click once on the documentation encounter it was sent from to see your original order request, scroll down that note to "communications" and click to read the MD comments. )

- If via fax, check Chart Review > Media (sometimes might be in Referrals by mistake)
- See video in the section above ORDERS: Finding pump start orders
- Input the approved orders into Insulin Instructions > Pump Settings as Name: Pump Settings Order Approved– pending start.
- **Pump Status (4 areas)**
  - **1. Each encounter- Visit Dx:** Counseling for Insulin Pump (click database lookup if needed; you can enter more than one visit Dx)
  - **2. Once only: Problem List**
    - Presence of hybrid closed-loop insulin pump system
    - -or- Presence of Insulin Pump
  - **3. Once only:** Medication Review > Insulin Pump - name of insulin. (Search insulin pump in database lookup. Admelog, Fiasp and Trurapi have been requested, might not be there yet.)
  - **4. For IPTP:** (see [Image](#) or [video](#))
    - On IPTP & Annual Review Date Problem List > Diabetes > Overview > Diabetes ... Amb Sf Diabetes Patient Level > Record "yes" to Alberta Health Insulin Pump Therapy Client and put date started.
- **Pump Trainer Communications:** Trainers to send notes for pump starts & day 1,2,3 FU to patient's regular pump educator
  - Via CC
    - Communications as usual
    - Type in the pump educator's name
    - It will default to their In Basket (as a CC'd chart) where they can read and click "Done"
  - If the regular pump educator (SHC team) is not in CC then...
    - Communications > Free Text. Fill in these 2 fields with free text:
    - Name: RRDTCC please put into Soprano
    - Fax Number: 403-476-9626
- **Attachments** Attach in Media Manager as:
  - IPTP Patient Agreement & IPTP Eligibility Form
    - Media Manager for patient
    - Under MRN, click arrow, select "Choose an Encounter" (pick the one you had or will have with patient)
    - Incoming Document = Insurance/Coverage
    - Description (free text): IPTP Patient Agreement -or - IPTP Eligibility Form
  - Annual Pump Questionnaire & Annual Review Form - Clinical Document
    - Media Manager for patient
    - Under MRN, click arrow, select "Choose an Encounter"(pick the one you had or will have with patient)
    - Incoming Document = Clinical Document
    - Description (free text): IPTP Annual Review or IPTP Annual Questionnaire

- **Change Visit Type to Pump Annual Review [Video \(1 min\)](#)**
  - Appt Desk > Click on appt > below choose 'Change Appt' > Choose visit type 'Insulin Pump - Annual Review'.