Download your Tandem[®] t:slimX2 using Glooko[®]

1. CREATE YOUR GLOOKO[®] ACCOUNT at: <u>https://ca.my.glooko.com</u>

Click on the bottom to **Sign Up here** and complete your registration.

L	_og In
Email (Username)	
Password	
	0
Minimum 8 characters, 1 nu	umber and 1 special character (!@#)
Forgot Password	
Didn't receive unlock instru	ictions?
	Log In
Log	In with SSO

2. CONNECT TO YOUR CLINIC BY ADDING A PROCONNECT CODE

This can be entered during registration process, or you can return later and enter the PROCONNECT **CODE** in your profile. Go to **"Settings"** in the top right corner under your Initials.

glook	0				TP 💌
					Tandem Princess
Summary	Graphs	Logbook	Insights	Devices	Settings
					Help
My Profile			Log Out		

Scroll down to Account then enter your clinic's ProConnect Code in the box.

• You can add up to 5 different clinics (for example: diabetes clinic and endocrinologist).

	ProConnect Code 🖗
	* Primary Provider
•	+ Add New Code

3. UPLOAD YOUR PUMP

It is necessary to install the Glooko[®] Uploader and save as a desktop icon.

If you were not already prompted to begin this uploader download process during registration, go to **"Settings"**, scroll down to **Apps & Device**s and choose **Get Glooko Uploader** then follow the prompts until completion.



Once installation is complete you will need to restart your computer.

To upload your pump:

1. Plug USB end on the Tandem charging cord into the computer and the MicroUSB end into your pump,



- 2. Open the **Glooko Uploader desktop icon**(see pic), enter your login information (only the first time)
- 3. Your pump data will upload to your account and attached clinics NOTE: You do not need to disconnect or suspend your pump during upload

4. Viewing your Tandem[®] t:slimX2 Pump Upload

Go to https://ca.my.glooko.com and enter your username and password

Your account will open to the Summary tab where you will find many visual highlights



If you need help with troubleshooting Contact Glooko [®]Customer Support

Email: support@glooko.com or

Toll Free: +1-800-206-6601