
TANDEM SOURCE INFO SHEET & AGREEMENT

Information for DCC Patients

Tandem Source is a web-based piece of software that allows a person to create an account to upload data from their Tandem insulin pump. The purpose is to help patients and their healthcare providers better manage diabetes.

The Tandem Source website is at <https://sso.tandemdiabetes.com>

Tandem Insulin pumps & Dexcom continuous glucose monitors (CGMs) are able to collect information that can be used to monitor your health. If you want, this information may be transmitted to Tandem's web-based reporting and monitoring tools for personal use. Tandem will make the uploaded information available to the DCC clinic in reports that they can access from the internet, **if you choose to allow that**.

INFORMATION FOR PATIENTS

1. Use of Tandem Source is not required by AHS, and AHS is not in control of the data. You are able to download, print and provide a hard copy of your data if you are not comfortable providing cloud access to your provider.
2. Patient data is looked at by clinic staff **ONLY when the DCC provider is actively providing services to the patient**, and is not monitored regularly.
3. **Security of Your Information:** Information sent to Tandem is held outside of Canada. Information may not be protected by laws that are comparable to Canadian laws in effect to protect your privacy.

IF YOU AGREE TO SHARE WITH DCC

If you agree to share your data through the cloud-based Tandem Source:

1. Create a Tandem personal account at <https://sso.tandemdiabetes.com>.
 - a. Click on the Account icon at the top right > Account settings > Share Reports > Add Clinic.
 - b. Select the province, then search for and add "Diabetes Centre Calgary (DCC)".

If you choose to proceed and change your mind later, you may stop transmitting device data at any time and terminate membership with Tandem Source. Or, you may choose to revoke the agreement to share information stored in Tandem Source, but continue to use the personal portal.