

****These are the fields to pay attention to for referring to other PEOLC services:**

	TBCC Palliative Pain and Symptom Management Team	Community Palliative Care Consult Team – Urban or Rural	Palliative Home Care - URBAN	Home Care – Rural (There is no specific palliative home care service in rural)
Order (what to enter from an outpatient encounter)	Ambulatory Referral to Palliative Care	Ambulatory Referral to Palliative Care	Ambulatory Referral to Continuing Care Access and Home Care	Ambulatory Referral to Continuing Care Access and Home Care
Pay attention to this when the dialogue box pops open	n/a	n/a	At the top, choose: Internal Referral (To Connect Care Department)	At the top, choose: Internal Referral (To Connect Care Department)
Enter this in the “To Dept” field	CGY TBCC PALLIATIVE PAIN SYMP	CGY SPT PEOLC CONSULT COMM	Continuing Care Access	Continuing Care Access
Reason for referral	Whatever is needed	Whatever is needed	Make sure “Palliative Care” is selected	Make sure “Palliative Care” is selected

For Urban: please note that there are separate referral processes for the Community Palliative Care Consult team and Palliative Home Care.

- Refer to the Community Palliative Care Consult team for one-time or episodic palliative care support and advice
- Refer to the Palliative Home Care team for ongoing case management, symptom monitoring; the primary clinician will be a nurse case manager.

For Rural: please refer the patient first to Home Care. And if needed, then refer to the Community Palliative Care Consult team. All patients in rural must have a Home Care case manager before the Community Palliative Care Consult team will see the patient.